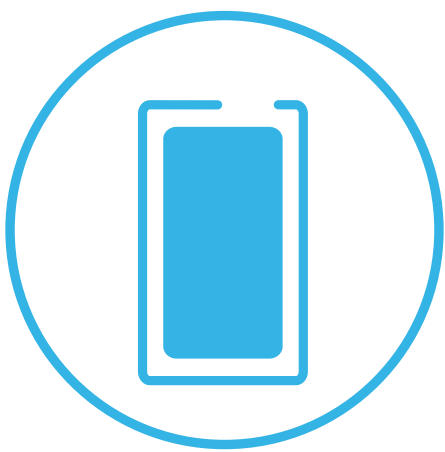


In its commitment to supporting you during these challenging times, our Health Insurance Department wishes to reassure you that its services remain available remotely every day during normal business hours. We strongly recommend and encourage you to make best use of below facilities:



Download and register mySWAN App from Play Store or App Store



Submit your Out-Patient claims through the App



Provide your banking details and National Identity Card (NIC) Number for direct credit claims refund by contacting our service support team to confirm your eligibility

Contact Details		
Service you may need	Email Address	Phone Number
mySWAN App Registration Services support for Banking Details and NIC	myswan.appsupport@swanforlife.com	207 9111



Contact our On-Site Health Care Assistance partner, Red Kangaroo Health, from the comfort of your home.

Contact Details	
Service you may need	Phone Number
On-site Health Care Assistance (Open 7 days a week including public holidays from 08.00 to 20.00)	207 9000

We are confident that if each and every one of us collaborates fully by observing the safety measures as well as the partial lockdown restrictions, we shall be able to control the spread of the virus to protect our family, friends, colleagues, customers and the Mauritian population at large.