

NOTICE

In view of the lockdown due to a resurgence of COVID-19 in Mauritius, SWAN informs its customers and the public in general of the following steps effective immediately and until further notice in order to maintain an adequate level of service for all our stakeholders:

- 1. All SWAN branches including the Port Louis branch will be closed to the public.
- 2. The SWAN Head Office situated at 10 Intendance Street, Port Louis will be closed to the public and all stakeholders at large.
- 3. During this period, all due documents from SWAN will only be sent electronically. The public is also requested to submit only electronic documents via email and WhatsApp as far as possible.
- 4. All payments will only be effected and received electronically.

We would like to advise our clients to access our services through our website www.swanforlife.com or through our mobile app mySWAN.

You may also continue to use our central line 207 3500 to reach us during normal business hours, **08:30 to 17:00**.

As our company responds to COVID-19, the health and safety of our employees and customers remains our top priority. We will strive to ensure the effective continuity of our services to the best of our capability in spite of the very challenging conditions.

We thank all of you for your patience and understanding as we unite against COVID-19.

11 March 2021