



NOTICE

Coronavirus/COVID-19: Business Continuity and Response Plan Corporate Business – Property and Liability, Corporate Travel, Specialty Risks, Motor and Marine

In view of the recent outbreak of the COVID-19 in Mauritius and the related preventive measures taken by the Government, SWAN has implemented its Business Continuity Plan including skeleton staff in our Head Office and a work from home program as from **Friday 20th March 2020** until further notice.

Our resources are already equipped to work from home and we do not anticipate any major disruptions in service.

Daily underwriting services will continue on a scaled down basis and our group quotations and pricing teams can be reached through the usual workflow emails.

In addition, Underwriting teams are reachable via the below group emails

Corporate Business (General): general.corporate@swanforlife.com
Corporate Business (Specialty Risks): specialtyrisks@swanforlife.com
Corporate Business (Marine): Marine@swanforlife.com
Corporate Business (Corporate Travel): Corporate.Travel@swanforlife.com
Corporate Business (Motor): motor@swanforlife.com

We can organise virtual video meetings and therefore will refrain from live meetings until further notice for the safety and well-being of all.

All our management team and our account executives can be reached on their mobile phones and/or via email.

There might be some glitches as we switch to this new mode of operation and ask for your patience and understanding . We will continue to update our website and social media platforms with our latest news and rest assured that we will keep in touch.

You may also continue to use our central line **207 3500** to reach us during normal business hours, **08:30 to 17:00**.

As our company responds to COVID-19, the health and safety of our employees and customers remains our top priority especially during this time of uncertainty in Mauritius and around the world.

We will strive to ensure the effective continuity of our services to the best of our capability in spite of very challenging conditions.

We thank all of you for your patience and understanding as we unite against COVID-19.

Stay safe and protected.

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T (230) 207 3500
F (230) 208 8956
W swanforlife.com